

CleanVoice Feature Guide



Tools and features you need to enhance your business

Incoming Calls

- Assign business hours per line.
- Off hour / holiday call routing.
- Ring groups / auto attendant.
- Find me (digital assistant) forward calls locally or remotely (via phone or web).
- Incoming call identification (can assign names labels to incoming lines)
- CallerID routing / blocking / privacy screening (listen live).

Outbound

- Unlimited Calling
- International calling security
- Outbound dialing rules
- Outgoing call blocking ring groups
- Disable outbound dialing

Call Management

- Call Forwarding (inc. Busy/No Answer)
- Call Hold / Call Park / Call Queue
- Call Recording
- Call Waiting Indicator
- Direct Inward Dialing (DID)
- Do Not Disturb
- Multicast Paging / Office Intercom
- Speed Dial
- One Button Redial
- 1-6 Digit Extension Dialing
- Virtual Auto Attendants Multiple, Top or Sub-Level)

Voicemail

- Voicemail to Email
- Voicemail to Text
- SMS Notifications

Fax

- Hosted fax option
- Fax forwarding to email

Music / Commercials on Hold

- Phone Number or Custom or Default

Usability

- Works anywhere with an internet connection.
- Web browser
- Mobile app
- Transfer calls between any locations
- Ability to send SMS messages
- Get phone numbers from any geography
- As few as one phone number needed.
- Virtual Phone Numbers
- Cloud Extensions / Mobile Office Extensions / Support for Softphones

Pricing

- Easily increase or decrease extensions and monthly charge.
- Unlimited call volume / Unlimited support
- Swap out equipment at no charge.

Carrier

- Level 3 Backbone
- ISP Agnostic
- System Redundancy

Desk Phone Options

- Desk phone variety
- Cordless phones

Call Conferencing

- Conference Bridges
- 3-Way Conference Call

Customer Portal

- Accounting, billing, activity reports/graphs.
- Call detail records.
- Call traffic by extension.
- Automated Billing
- Operator Console
- Shared Line Appearance Hunt Group
- Test My Connection
- URL Agent
- User Dashboard (Coming Soon)

WHY CHOOSE CLEANVOICE.

Flexible Business Communication - Take your office phone anywhere!

Never miss a call during power outages and disasters

Cost Effectiveness - Save money compared to traditional phone bills

No more separate systems for phone and data.

24x7x365 - Unlimited Support from our entire team included.

Increased Productivity.

Easily scalable as your business grows

Try before you buy.

Simple, Flexible, and Cost Effective - VoIP is the future of voice communications for businesses.

New features added constantly.